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SUBJECT: Support for Microsoft Windows 2000 and Windows XP Service Pack 2 is Ending

Microsoft Windows 2000 (including all Service Packs) and Windows XP Service Pack 2 are reaching the end of their product lifecycles. As a result, on July 13, 2010 Microsoft will no longer provide security updates or hotfixes for these products.

Microsoft Windows 2000 (including all Service Packs) will reach the end of its Extended Phase on July 13, 2010. This includes Windows 2000 Professional, Windows 2000 Server, Windows 2000 Advanced Server and Windows 2000 Datacenter Server. This means that customers will no longer receive new security updates, non-security hotfixes, free or paid assisted support options, the option to engage in Microsoft's product development resources and updates to online content (Knowledge Base articles, etc.). Existing online content will be available until the end of the self help phase. Custom Support options will also be available for purchase for customers who have been unable to migrate to a supported product.

Support for Windows XP Service Pack 2 will end on July 13, 2010. The end of support for Windows XP SP2 means that Microsoft will no longer provide new security updates, non-security hotfixes, or the option to engage in Microsoft's product development resources. To obtain support from Microsoft, users of Windows XP must be on Service Pack 3. After July 13, 2010 support will be available for limited break/fix troubleshooting. Customers with Premier Support agreements will have the option to purchase customer support while they migrate. Microsoft Windows XP is currently in the Extended Support Phase of the product; however this phase will end April 8, 2014.

Please note that there is no Service Pack 3 for the 64-bit version of Windows XP. Users who are currently running the 64-bit version of Windows XP with Service Pack 2 are running the latest service pack and will continue to be eligible for support and updates until April 8, 2014.

Recommendations:
Since these versions will no longer be supported, they become a significant security risk to an organization. It is therefore required that the unsupported products be migrated to products that are supported.

References:
Microsoft
http://support.microsoft.com/gp/lifean46
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